

IN THE SPECIFICATION:

Please replace the paragraph starting on page 12, line 9 with the words “Referring now to Figure2, the computer system 10 is party of a calling system 11” with the following amended paragraph:

Referring now to Figure 2, the computer system 10 is part of a calling system 11 for customer contacting. The term customer, as used herein throughout, may be any type of contact that may be the object of a phone call. A user or sales agent may wear a headset 60 which includes an earpiece 62 for receiving audio inputs from a contact. A microphone 64 may be provided for providing audio outputs to the contact from the agent. A signal processor 70 is also connected to the microphone 64, which may also be connected to the headset 60, by means of a microphone in line 68.